

Expression of Interest Advert for Catering Services at Exxaro Belfast Coal Mine.

EOI Reference Number: 361496

Purpose

To identify qualified and experienced service providers from the Emakhazeni Local Municipality area for the Provision of Catering Services at Exxaro Belfast Coal Mine.

Scope of Work

Exxaro invites suitably qualified and experienced service providers to register their interest to participate in a Sourcing Event/RFQ, for provision of catering services at Belfast Coal Mine.

The appointed service provider will be responsible for the following (but not limited to):

Food Quality and Hygiene:

- Provide food/nutritious consumables that comply with food industry standards and all applicable health and safety regulations.
- Preparation and storage of food in a clean and hygienic environment.
- Ensure proper temperature control during storage and transport
- Implement quality control checks and monitoring of expiry dates on goods.

Service Response Expectations:

- Supply platters and lunch menus within 12-hour notice.
- Respond to urgent, ad hoc catering requirements on a case-by-case basis.

Proposal Requirements:

- Provide structured menu options and costing aligned to the following:
 - Platter Menu
 - À La Carte Menu

Weekday Working Hours:

The mine operates on a 24/7 period, and the service provider should be able and available to deliver on the times specified by the mine. Detail will be included in the RFQ Scope of Work.

Operational Management

- Provide competent, trained, and medically fit personnel.
- Ensure staff wear appropriate PPE and uniforms.
- Maintain adequate staffing levels to meet service demand.
- Ensure professional conduct of catering staff.
- Participate in site inspections and compliance audits conducted by Belfast Coal.

Local Participation, Recruitment and Training:

- Training, development planning, and mentorship facilitation will be coordinated.
- Monthly mentorship and coaching reports are mandatory as part of the appointed service provider's performance monitoring.



- Recruit verified local employees from the Emakhazeni Local Municipality in support of Exxaro's local economic development and local procurement strategy.
- Willingness to participate in Exxaro's supplier capacity building programmes as well as Enterprise and Development (ESD) initiatives.

Risk Assessment

- Conduct continuous risk assessments and regular Planned Task Observations (PTOs).

A detailed scope of work will be provided with the Sourcing Event/RFQ.

Special Requirements

The appointed service provider will be required to provide the following:

Supplier Certification(s):

- Mine Health and Safety Act, 1996 (Act No. 29 of 1996).
- Occupational Health and Safety Act, 1993 (Act No. 85 of 1993).
- Foodstuff, Cosmetics, and Disinfectants Act, 1972 (Act No. 54 of 1972), including hygiene regulations for food premises and transportation.
- The supplier must provide a valid Certificate of Acceptability (COA), and relevant food safety certification (HACCP or ISO 22000).
- ISO 9001 and ISO 14001 certifications will be advantageous

Supplier Competency and Capacity-Building:

- The appointed service provider is encouraged to participate in Exxaro's Enterprise Development initiatives/ programmes.
- Ability to submit clear cost estimates and business proposals, including menu options, pricing structures, and operational plans.

Action Required from Respondents

Note that your company needs to be a registered Prospective Supplier or a registered Supplier in order to participate in an RFQ. If your company is not a registered Supplier or Prospective Supplier, please proceed to register as a Prospective Supplier online at <https://www.exxaro.com/suppliers/> or [Prospective Supplier Registration](#). When prompted to capture the RFQ number, insert the EOI Reference Number listed above.

All interested parties are required to complete the online questionnaire using the following link:

[Expression of Interest \(EOI\) for Catering Services at Belfast](#)

ISSUED ON: 2026-06-10

DUE DATE and TIME: 2026-06-21 at 23h59

Technical Scope of Work Contact:

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Ivan Shongwe – Tel: 012 307 5545 or email: Ivan.Shongwe@exxaro.com

Registration as a Prospective Supplier:

If you need any additional assistance, please contact our Vendor Services Helpdesk at tel: 087 283 9704 or email: vendor.services@exxaro.com

